



3/17/2020

Dear Valued Customer,

Sonoco has been monitoring the rapid spread of the COVID-19 globally, and as a result of this disruptive outbreak, we have been closely examining our supply chain and the ability to maintain the continuity of supply. Our supply management team has implemented a weekly “pulse check” globally with our most critical suppliers, and we are communicating daily with suppliers that operate within the growing list of regions of the globe that are deemed highest risk.

As of today, 3/17/2020, we have not identified substantial supply shortages or constraints that are currently impacting our ability to produce in any of our global facilities.

In Europe, we are monitoring the delays associated with certain country border closures and health checks, and we are proactively addressing lead time challenges with our supplier partners and freight companies to minimize the impact.

Evaluating the total risk of our supply chain is complex, however, we are doing all we can to ensure continuity of supply for all customers. We would like to request your support to provide Sonoco with additional lead time and forecast information to help us more effectively manage this evolving and fluid situation. This would improve the efficiency of our collective supply chain.

If you have any specific concerns, please contact your Sonoco representative who will support you.

Sincerely,

Sonoco Products Company