

GENERAL SALES CONDITIONS

1. This quotation is valid for 30 days from the date of issue.
2. All prices are in Euros per thousand, unless otherwise indicated. Prices are without VAT at the quotations.
3. The confirmation of the order shall require the prior receipt of a written approval of the designs and of the quotation.
4. All claims must be made in writing within 7 days since good's reception.
5. Any return must have the prior consent of Sonoco Iberia.
6. For production reasons, the quantities delivered may have a variation of 10% more or less and the customer must accept these amounts and the amount payable according to the agreed price unless previous agreement between the two parties.
7. Sonoco Iberia is committed to the faithful reproduction of the labels and make the corrections indicated by the customer but will not be responsible for readability due to the colour contrasts established in the design, legal product labelling requirements, font size, errors, omissions or similar that have not been detected by the client.
8. The technical specifications of the material were consistent with those requested by the customer, the quotation, the PDF, colour proof accepted, and the data sheet will determine the final product, which the customer is obliged to accept. The colour test is an optical printing made on paper and plotter, which will determine exactly the measurements and the approved design, but in terms of colours is approximate and never is equal to the printed label for production.
9. If the paper backing for the label paper is outside the normal standard, both Sonoco Iberia as the customer will need to have an accepted sample.
10. The PDF approval design is made after the quotation agreement, if for any reason the information between PDF and quotation are different, it will be the information contained in the PDF document signed and approved who will be followed.
11. When the design is in CMYK, the customer will accept Delta 4 between different productions and between different cans in the same order. With pantone printing the acceptable difference should be $\Delta E 3$ (CIE 2000).
12. Our production system may cause a difference from 0 to 2,5 mm in the overlapping height concordance, in case the design has lines in the overlapping this effect can be optically higher.
13. Sonoco Iberia informs that in cans on which has been glued a label with stampings or reliefs, there is an increased risk of air globules given that the same stamping carries an air chamber.
14. When the label design includes special finishes such as embossing, stamping, reserves, UVI etc., there may be variations in the final artwork approved, the customer must accept it unless have specified previously.
15. Sonoco Iberia cans are made of different layers of paper, which in the final finish are visible in the upper and lower perimeter.
16. Because off production process, sometimes the glue can make small stains that could be seen in designs dark or very shiny.
17. While cans are produced, some small paper pieces can appear, even with our cleaning systems, some of those can remain in, so we beg who receive the cans to have some cleaning system to be applied before introducing the product itself.
18. Sonoco Iberia is responsible for delivering the cans in the correct conditions, but in any case, can be responsible for the content and neither for the potential negative effects that the incorrect use of the cans could cause in the content itself.
19. Sonoco Iberia is certified with BRC and it uses subcontracted companies for the printing of the labels, some of which are not certified with BRC.
20. Our cans are suitable for food, and so we have the conformity declaration. Otherwise some foods can contain some additives with different behaviours against the can walls; it is for that we recommend each customer must make his own tests to verify everything goes correctly.
21. Labels with designs that have a lot of ink need a finish with high protection, such as UVI or PP, in order to avoid that in the production process or subsequent handling of the container, it skips the ink when closing top or bottom.
22. In case Sonoco Balsareny does not manage the labels and these are purchased by the customer, Sonoco Consumer Products Balsareny will check the conformity of functional margins and sizes of the labels, but will not take into account the texts, colours, finishes, paper type or other specifications.
23. For those cans that contain complex in their composition, our supplier certifies us that when the polyethylene pellet grains that do not completely melt during the extrusion of the material, polyethylene gels may appear, the appearance of these gels is inherent to the extrusion process.
The gels are made only of polyethylene, so their presence does not compromise the quality of the packaged product and we have the food contact conformity certificate for this material, despite the visual effect that is clearly notable. Therefore, taking into account our supplier's statement that it is simply visual and is not an avoidable effect, it should not be considered a defect.

SONOCO IBERIA, S.L. is the Responsible for the processing of personal data provided with your consent and informs you that they will be treated in accordance with the provisions of current regulations on personal data protection, Regulation (EU) 2016/679 of April 27, 2016 (GDPR) and Organic Law 3/2018, of December 5 (LOPDGDD), in order to maintain a commercial relationship. The data will be processed for the time necessary to maintain the purpose of the treatment. Subsequently, they will be kept blocked to comply with the legally established deadlines, adopting the technical and organizational measures to prevent their treatment, including their visualization, and being only available to judges, courts, prosecutors or public administrations, in order to face legal responsibilities. Once the required legal period has elapsed, this data will be permanently destroyed. The data processing is based on the maintenance and development of the contractual relationship between the parties. The data will not be communicated to third parties except legal obligation, or those providers linked to the Responsible who act as Treatment Managers. Likewise, it is reported that you can exercise the rights of access, rectification, portability and deletion of your data, as well as that of limitation and opposition to its treatment by contacting SONOCO IBERIA, S.L. in Colònia Soldevila, S / N - 08660 BALSARENY (Barcelona). E-mail: infobalsareny@sonoco.com. You can also file a claim at www.aepd.es.